

Muscogee (Creek) Nation Human Resource Management Services

Employee Requisition

PO BOX 580 OKMULGEE, OK 74447 Telephone (918) 732-7827 Toll-Free (800) 482-1979 Fax (918) 756-2284

Submitted Date 03/29/2021	Employee Requisition Num	nber	JOB OP	PORTUNITY		
Title/Position:						
NUTRITION ASSISTANT						
Pay Grade		Salary Range		Classification		
SG 6		\$21,112-25,93	L6	Full Time		
Department:		Location:		Location Code:	FT/PT	
WIC		Okmulgee		902	1-Full	
					Time	

COMPLETED EMPLOYMENT APPLICATION IS REQUIRED. MUSCOGEE (CREEK) AND INDIAN PREFERENCE.

General Summary:	The purpose of the position is to provide direct technical nutritional and breastfeeding support to the Women, Infants, and Children (WIC) Program and its participants within the designated service areas of the Muscogee (Creek) Nation.
Principal Duties and Responsibilities:	Provides services for participants at the various field clinics of the WIC Program. Required to work on a computer daily, computer skills a must. Required to complete CPA (certified professional authority) certification provided by WIC administrative staff. Required competency in time management to efficiently work a schedule of appointments. Performs hemoglobin testing which requires safe blood handling. Performs health assessments on participants during certifications. Obtains client information and maintains confidentiality of all client information relating to the WIC Program. Responsible for greeting and assisting the public upon entrance into the WIC office. Answers telephones with appropriate greeting and records messages when necessary. Provide service in a courteous and professional manner when dealing with all individuals. Accesses and records client and community information, manually or using computer to input/retrieve information. Issue food benefits, maintains related records and ensures that eWIC materials are kept safe and secure. Instructs clients on federal rules and regulations of the WIC Program. Refers clients to community resources and other organizations. Records return appointment dates using the clinic's official appointment system. Maintains manual/electronic filing system including sorting, filing, reports, forms, and client records. Performs other duties as required. Regular attendance required.
Minimum Requirements:	High School Diploma or GED equivalent is required. One year relevant experience is required.
Preferred Requirements:	Knowledge of WIC Program goals, service, and applicable nutrition information preferred. Computer skills required. Knowledge in blood handling precautions, particularly experience gained through hemoglobin testing. Skills in maintaining accurate records and maintaining confidentiality of information relating the WIC Program and its participants. Customer service skills in dealing with clients, other staff, Tribal

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		representatives, and public. Competency in time management to			
Valid Oklahoma Driver's Li	cense	efficiently work a booked schedule of appointments. Yes			
required?					
Please list any additional licenses required:		None			
Competencies:					
Customer Service:	Responds promptly to customer needs.				
Interpersonal Skills:	Maintains confidentiality; Keeps emotions under control.				
Oral Communication:	Speaks clearly and persuasively in positive or negative situations; Participates in meetings.				
Written Communication:	Writes clearly and informatively; Able to read and interpret written information.				
Teamwork:	Balances team and individual responsibilities.				
Visionary Leadership:	Inspires respect and trust.				
Ethics:	Treats people with respect; Keeps commitments; inspires the trust of others; Works with				
	integrity and ethically; Upholds organizational values.				
Organizational Support:	Follows policies and procedures; Supports organization's goals and values.				
Quality:	Demonstrates accuracy and thoroughness.				
Quantity:	Completes work in timely manner.				
Safety and Security:	Observes safety and security procedures.				
Attendance/Punctuality:	Is consistently at work and on time; Ensures work responsibilities are covered when absent;				
	Arrives at meetings and appointments on time.				
Dependability:	Follows instructions, responds to management direction.				
lift and/or move <u>:</u>		e employee must regularly lift and /or move up to 10 pounds and occasionally to 50 lbs. Up to 100 lbs. Over 100 lbs.			
performing essential functio While performing the duties ☐ Fumes or	ns of this job.	cribed here are representative of those an employee encounters while e employee is regularly exposed: cles			

Disclaimer:

The above statements are intended to describe the general nature and level of work being performed by people assigned to this job. They are not intended to be an exhaustive list of all responsibilities, duties and skills required of personnel so classified.

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Public Relations:

Important attributes of any employee of the Muscogee Nation, along with the official performance of duties, are personal appearance and public relations. Each employee is expected to make every effort to be well-informed about the institution, pleasant, courteous and cooperative, and to act in a manner to command respect of co-workers and all other personnel. An optimistic attitude, patience and tolerance will help each employee in nearly all situations at the institution.

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